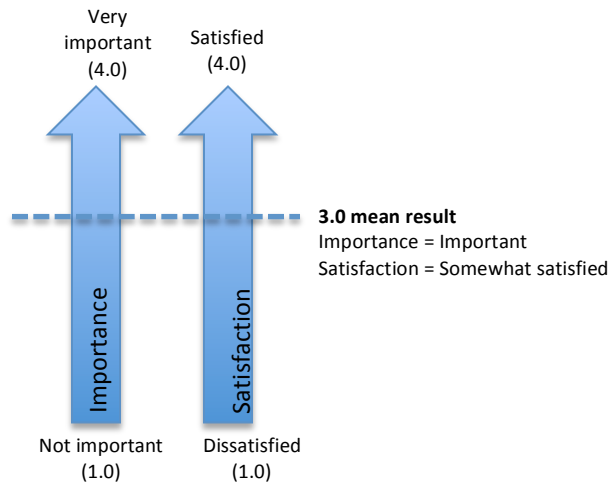


Reading the MISO results

The result for each question on the MISO survey is represented as a numeric mean value. This permits staff in IT and library organizations to review the results quickly and make comparisons easily.

Most survey questions are coded on a scale of 1 to 4. The questions about frequency of service use, use of technology tools, and respondent skill level are coded on a scale of 1 to 5. Higher mean values are considered better than lower values.



The table below explains the numeric codes that correspond to the responses possible for each question.

	1	2	3	4	5
Frequency of use	Never	Once or twice a semester	One to three times a month	One to three times a week	More than three times a week
Importance	Not important	Somewhat important	Important	Very important	
Satisfaction	Dissatisfied	Somewhat dissatisfied	Somewhat satisfied	Satisfied	
Informedness	Not informed at all	Somewhat informed	Informed	Very informed	
Agreement with statements	Disagree	Somewhat disagree	Somewhat agree	Agree	
Use of tools for academic or personal purposes	Entirely academic use	Mostly academic use	Equally for academic and personal use	Mostly personal use	Entirely personal use
Skill level	Have not used	Novice	Basic	Advanced	Expert
Interest in learning	Not interested	Somewhat interested	Interested	Very interested	