

ITS Holiday Maintenance Schedule - 2016

| Date and Time | Maintenance | Service Outage |
|------------------------|---|--|
| Dec 26th - 27th | Fiber related preventative maintenance in the basement of Pearsons Hall | Data service will be out for the following buildings: Hadley-Milliken Kelly-Lang LaForce Hall Pearsons Hall 26 Blinn Lane 132 Blinn Lane Adirondack House |
| Dec 26th ½ day. | Install new equipment in KDR to restore telephone service | Service is already out on most of the 8 lines affected by the bad cable pair. There may be a brief outage of a few seconds on the telephone system at the beginning of the work. It will not affect 700 Exchange, Bread Loaf campus, or Snow Bowl. |
| Dec 26th - 9am - Noon | PaperCut Upgrade | Printing will be unavailable during the maintenance |
| Dec 27th - 8am - 4pm | Storage upgrade for virtual server environment | No service outage is planned |
| Dec 27th - 9am | Move network connection for Middfiles cluster | Up to 5 minute outage for Middfiles access |
| Dec 27th - 9am - 10am | Reboot Middfiles | Up to 20 minute outage for Middfiles access, including home directories, Orgs, and other network storage shares |
| Dec 28th - 8am - 10am | Upgrade border routers | There could be multiple < 5 minute internet connectivity outages as routes converge, but it is not expected |
| Dec 28th - 9am | Move network appliance within the Voter data center | No service outage. Moving where a control appliance is within the data center. |
| Dec 28th - 10am - 11am | Upgrade VPN appliances | There could be multiple < 15 minute outages for VPN connectivity, but is not expected. |
| Dec 28th - 10am - Noon | Replace network equipment in Emma Willard | The following buildings will have no network connectivity for up to 15 minutes: Emma Willard |

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|------------------------|---|--|
| | | 46 South St 48 South St Green Metal Building Track Hut |
| Dec 28th - 11am - Noon | Firewall upgrades (VT, CA, and PCI Enclave) | None. Will leverage highly-available configuration to ensure connectivity is sustained |
| Dec 28th - 1pm - 2pm | Network switch upgrades | The following buildings will have no connectivity for 5 minutes during reboot: Coffrin Hadley-Milliken Kelly-Lang Porter-House Ridgeline-Suites Ridgeline-Townhouse-Center Ridgeline North Ridgeline South |
| Dec 28th - 2pm - 4pm | Network switch upgrades | The following buildings will have no connectivity for up to 10 minutes during reboot: 70-Hillcrest Fieldhouse South Haddock (DFL access ports) 26-BlinnLane 132-BillLane BL-Milkhouse BL-Theatre-Northend CFA Fletcher GolfCourse-Maintenance Mscs-adk-conltrane mscs-MFH298 mscs-RAJ RecyclingCenter videoconferencing |